

School Personnel FAQs

What is BlueLoop?

BlueLoop® is an online and mobile tool for children with diabetes and their school. It provides care coordination among caregivers, improving a child's and family's ability to manage diabetes, especially when the child is away from home. BlueLoop was founded on the premise that communication, not just data, is the key to positive health outcomes. As data and notes are entered, they're instantly shared with designated caregivers (mom, dad, school nurse...) through email and text notifications. As a result, everyone stays in the loop and parents get much-needed peace of mind.

How do schools use BlueLoop?

BlueLoop is a great way to take care of your students, communicate with parents, and document all activity. It streamlines your job since you're not having to call and text throughout the day. As activity happens, you (or the student, teacher, or other school personnel) put information into the child's account and instant messages are delivered to parents. **And now with our new Insulin Calculator, no more manual calculations!**

How do kids use BlueLoop?

Kids are tech savvy these days. Depending on the age and independence level of the child, kids use our mobile app to enter information from wherever they are – the classroom, the mall, at a friend's house, anywhere! For kids checking themselves in the classroom, they simply check their BG, put the info into the BlueLoop app, and get back to learning. Everyone is notified, including YOU, so you can go on about caring for other students, or following up as needed.

How much does BlueLoop cost?

BlueLoop is FREE for all users: families, clinics and school nurses.

What about compliance?

BlueLoop is 100% HIPAA and FERPA compliant. Families grant access to caregivers of their choosing, and they agree to Terms & Conditions that release medical personnel from any liability.

Where do I start?

Sign up for the free school nurse interface through our website: www.MyCareConnect.com. It's a quick and easy process. BlueLoop will assign you a unique verification code, which you'll provide your parents. Parents will then enter your code into their Child's Profile within their account. Once the parents create this secure connection with you, you can access that student's account and make entries. If you have questions or would like us to set up your account and walk you through how BlueLoop is used, we're here to help! We can be contacted via email (pam.henry@mycareconnect.com) or by phone (302) 4OurKids (302) 468-7543.

