

Clinic FAQs

What is BlueLoop?

BlueLoop® is an online and mobile tool for children with diabetes. It provides care coordination among caregivers, improving a child's and family's ability to manage diabetes, especially when the child is away from home. BlueLoop was founded on the premise that communication, not just data, is the key to positive health outcomes. As data and notes are entered, they're instantly shared with designated caregivers (mom, dad, school nurse...) through email and text notifications. As a result, everyone stays in the loop and parents get much-needed peace of mind.

How do Clinics use BlueLoop?

BlueLoop is especially helpful for your newly diagnosed patients' (We now have an Insulin Calculator within BlueLoop!), new pumpers, and patients trying to gain better control. Daily BGs, carbs, insulin and notes from your patients are all stored and accessible real-time in online log books - in the format clinics asked for! Most importantly, there's a family communication tab where you can write messages, like dosage change recommendations, directly to the family. Families can respond to your messages and act accordingly. Also, clinics can upload documents like doctor's orders, school forms and more, that both the family and their school nurse can access and download.



How do families use BlueLoop?

Families are tech savvy these days. Depending on the age and independence level of your patients, kids (and parents) use our mobile app to enter information from wherever they are – the classroom, the mall, at a friend's house, anywhere! School nurses love the convenience, too.

How much does BlueLoop cost?

We are 100% FREE. As parents of a child with type 1 diabetes, whose mission is to help you manage your child's diabetes, we are committed to providing you with the best tools and support possible. Our goal is to help you and your child live a healthier, more active life.



What about HIPAA and FERPA compliance?

BlueLoop is 100% HIPAA and FERPA compliant. Families grant access to caregivers of their choosing, and they agree to Terms & Conditions that release medical personnel from any liability. Our HIPAA documentation is available on our website, or we're happy to email it to you directly.

Where do I start?

First, contact us to do the quick and easy signup. Within the day, your clinic will be available to your patients, to connect to you through BlueLoop. We're also happy to set up an online demo with your clinical team. We're also happy to set up an online demo with your clinical team.