

Family FAQs

What is BlueLoop? BlueLoop® is an online and mobile solution for children with diabetes and parents who worry – we know because we are parents of a child with T1D. BlueLoop provides care coordination among caregivers, improving a child’s and family’s ability to manage diabetes, especially when the child is away from home. As a result, everyone stays in the loop and parents get much-needed peace of mind.

How do families use BlueLoop? BlueLoop is a tool that allows all caregivers – parents, nurses, teachers, etc. – to put information like BGs, carbs, insulin, and notes into their child’s account. **And now we have an Insulin Calculator!** Everyone is in the loop without phone calls or hand-written notes since caregivers are sent instant notifications via email/text. BlueLoop also documents current dosages, and is an effective way to collaborate with your Endocrinologist. BlueLoop is available **online** and is mobile via **iPhone, iPad, iPod Touch and Android apps**.



How do kids use BlueLoop? **Kids are tech savvy these days.** Depending on the age and independence level of your child, kids use our mobile app to enter information from wherever they are – the classroom, the mall, at a friend’s house, anywhere!

Why should my child use BlueLoop? **For kids, BlueLoop means freedom!** No phone calls, no texting, and no letting diabetes get in the way of being a kid. At school, it means more class time, less time in the nurse’s office, and no being singled out. And since parents get notifications throughout the day, they don’t greet their kids with, “How were your numbers today?” when they walk in the door. Sound familiar? We parents must know how our kids are doing, but we shouldn’t allow it to dominate our conversations. With BlueLoop, we don’t have to talk about diabetes so much!

How much does BlueLoop cost? **We are 100% FREE.** John and I do what we do as a nonprofit organization; our mission is 100% about supporting the physical and emotional well-being of children with diabetes, and those who care for them.



How do I get my school nurse involved? **Your school nurse will sign up for the free school nurse account through our website.** It’s a quick and easy process. BlueLoop will assign your nurse a verification code, which you’ll enter in your BlueLoop Child Profile. Once you create the secure connection with your nurse, she can access your child’s account and make entries.

Still have questions? Need help? We're here for you!
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