John and I are thrilled to provide you this update and share how we’ve expanded our reach to children with diabetes and their caregivers. We’re partnering with more school nurses, doctors and CDEs to help us plant seeds of hope in their respective communities. And with your support, we’re working with more newly diagnosed children, especially those in underserved communities, like Matthew who keeps us inspired to do the right thing!

Pam Henry

Dear Pam,

I'd like to start by thanking you for the gifts you have sent me, and how much I appreciate them. Also, I am very thankful for your amazing app. It's so helpful. It means so much that a complete stranger is so nice and caring to send gifts and help out a family she doesn't even know.

Sincerely, Matthew

The mission of The MyCareConnect Foundation is to support the physical and emotional well-being of children with diabetes, and those who care for them, by facilitating communication among home, school and clinic.

9453 Angleridge Road, Dallas, Texas 75238

We are a 501(c)(3) charitable organization. All donations are tax deductible. EIN 47-2319502
Impacts & Measures

951 New Relationships:

704 new families joined BlueLoop in 2016, with a total of 1,312 new Family Caregivers added. 75% of these new families received a scholarship – a BlueLoop account free of charge. We never deny access to BlueLoop based on a families’ ability to pay, so we remove any barriers to this access by providing our partner doctors, school nurses, and CDEs a scholarship code they give families at their discretion – No filling out paperwork or providing proof of income. Once BlueLoop is setup, we do the real work – connecting with these families and their schools to provide a range of education and support services focused on physical and emotional balance.

"Hi! My name is Heather Thistlethwaite. My daughter, Sydney, was diagnosed as a type 1 diabetic on February 27th, 2015. We have been using BlueLoop since about March 2016. Pam and her husband both were right there offering support and tips via email. Then, I got a phone call from Pam. It was so great being able to chat with another mom, who has a child with diabetes. It's sometimes very overwhelming to deal with this particular disease. BlueLoop has made a tremendous difference in my worry levels as well as simplifying the doctor’s visits. Instead of calling her sugar levels in, twice a week, at certain times and on certain days I might add, it's all right there in a database for them. It's a huge convenience! The time and patience Pam and her husband showed me via a personal phone call, really made a difference as well."

Thanks so much!
Heather Thistlethwaite
225 new School Nurses joined us in 2016. We now have over 3,000 schools that are registered with BlueLoop. Most schools hear about BlueLoop when we can attend a school nurse event.

“Good afternoon! I have a student that passed out at her parent’s doorstep last Monday. She was rushed to the ER with BG levels over 600! Her parents do not have the money to pay for BlueLoop every month. If I remember from a presentation I attended where Pam spoke, there is a special code I can give the family so they can access this wonderful program. They don’t even have insurance for the child. We are hoping to get her insurance via emergency means. Thanks for your help! Have a great day!”
Tanya Moon Lynch

By the Numbers

2,046,613

email and text message notifications delivered in 2016 which means 7,518 notifications are shared among caregivers each school day. These real-time notifications let parents know how their child is doing, gives nurses a better way to communicate – and provides peace-of-mind which is priceless.

800

Hours of Family & School support. Those of you that have worked with us know how much a person-to-person conversation means with a fellow parent and trusted advisor - somebody that listens and cares because we walk in the same shoes. And as many of you know, we are a 24 x 7 x 365 support center staffed by two – John and me.

$97

Our cost to serve 1 family for a year. While it may not seem a lot to many, 3 out of 4 families are provided our services free of charge based on their current situation. We, along with our partner clinics and school nurses, are thankful we can provide for thousands of people who need our support each year.
**Outreach:** Meeting families, school nurses, and clinicians is an important part of what we do. Nothing compares to face-to-face interactions, where we gather ideas from our users, connect families with one another, and hug the parents of newly-diagnosed children as we assure them they’re not alone. It should come as no surprise that this outreach is what I love most about running the MyCareConnect Foundation. Here are just a few highlights:

**Arkansas Children’s Hospital & Children’s Wisconsin:**
These were special visits for us because we’d not been able to meet face-to-face last year due to budget constraints. The CDE’s let us know how important we are to them and their families—and we, in turn, let them know they are the key to our helping their families. Our relationship with each of our dozen partner clinics is a perfect example of the positive outcomes achieved when we work together. We are actively working on a few projects with our clinics and plan to unveil the exciting outcomes in 2017.

**BlueLoop Family Outing, Little Rock, Arkansas:** This was a unique opportunity for families to meet and bond with other T1D families in a casual setting. Families shared tips, talked about the latest in technology, and traded contact information with each other. It was touching to receive the following email from Kiersten, one of the young girls in attendance:

“Hi Mrs. Pam! It’s Kiersten Solomon. I doubt you remember me but my family and I were at Playtime Pizza last Friday and I wanted to thank you and Mr. John for a great time! What y’all do for T1 kids is amazing and I wouldn’t change a thing! Not only did you make BlueLoop so we can easily send our stuff to our doctors, but y’all help T1 kids get to know each other! From a personal standpoint, it is so much better to know that you’re not in this alone, and by doing these get-togethers you help us T1’s (and our parents!!) understand that we have people just like us that are going through the same thing as us and that people are supporting us through this journey! Thank you guys so much!! Hope to see you guys again!
Kiersten Solomon

“We are challenged with caring for children across the entire state of Arkansas. Whether at home or in school, there are communication challenges we face every day – BlueLoop has changed the way we work. We have over 400 families on it and are able to more proactively care for our patients and communicate more seamlessly with our parents and school nurses. The result is better outcomes for everyone.” - Karen Hefner, CDE, Arkansas Children’s
Schools are hungry for diabetes information: they tell us the challenges they face, from Diabetes Basics to keeping up with all the new innovations from insulins to devices. We spent over 600 hours working directly with school nurses and presenting at their conferences. Thanks to OmniPod and Novo Nordisk for their support in helping us exceed our goals in 2016, here a just a few of the places and things we were able to accomplish:

- New Jersey School Nurse Association (NJSNA) Annual Conference combined with 3 Pediatric Endocrine visits in the Philadelphia and New Jersey area.
- John and I presented two 1-hour classes at the Alabama Association of School Nurses – our focus was on diabetes care coordination, new advances in care and psycho-social needs of children with diabetes.
- It was our first time to attend the Illinois Association of School Nurses Conference and combined this with planning meetings with our regional partner – Children’s Wisconsin.
- Texas School Nurses Organization Conference – we shared our resources with so many in the SW region of Texas, many of whom are Spanish speaking and are in under-served communities.
- The Georgia Association of School Nurses Conference, where we exhibited and presented at our largest state school nurse conference thus far.
- National Association of School Nurses Annual Conference where we shared a booth with OmniPod and partnered on presenting at two breakout sessions, reinforcing for all of us that school nurses’ need for continuing diabetes education and support.
New Website Launch: We updated our website, emphasizing the Foundation’s work and highlighting new relationships with Novo Nordisk and Beyond Type 1, and added new resources for families and school nurses.

What’s Next in 2017:

We will continue to focus on our mission, expanding the families and children we serve, nurturing our existing partner programs with schools and clinics, and grow new relationships. Below are some additional things we hope to accomplish in 2017 – thanks to your support.

- New reporting and log features as requested by our families, school nurses and clinics
- “Happy Camper” pilot where we will adapt BlueLoop for use at diabetes camps eliminating the massive paper and care coordination struggles that camps have.
- Much-requested Mobile School Nurse Platform for the 2017-2018 school year.
- An Insulin Calculator and Insulin Behavior Study in partnership with Children’s Wisconsin
- Annual Family and School Nurse Survey used to drive new areas of support.
- In partnership with Dr. Chris Jacobs (Founder of Genteel), we will attend new school nurse conferences and visit new clinics we have not been to before.

John and I started our foundation knowing our service is critical, especially to newly diagnosed families, those struggling to make ends meet and of course, school nurses. We can proudly say we are the ONLY solution used today to coordinate care between a child, their family and their school.

Thanks to all of our diabetes educators and school nurses who help us find so many families in need.